SURREY
Homelessness
& Housing
SOCIETY

2020
annual report

2020 **Grants**

Round 1 COVID Response Grants

$35,331 Sources Community Resources Society,
Housing Sustainability/Loss Prevention Program

$33,800 Lookout Housing and Health Society,
MoonBeam Disinfectant Unit

$30,000 Surrey Urban Mission Society,
Vehicle for Client Transportation and Supplies

$29,500 Options Community Services Society,
Emergency Basic Needs Supplies

$15,000 Fraserside Community Services Society,
Meal Program for Peterson Place

$14,169 Young Women's Christian Association,
Staff Capacity and Food Program Support

$12,780 Greater Vancouver Youth Unlimited,
Basic Needs Supplies for Youth and Families

$12,400 Pathway to Freedom Recovery Society,
Cleaning Support and Protective Equipment

$12,050 Pacific Community Resources Society,
Staff Capacity and Food/Lifeskills Program Support

$10,000 SOS Children's Village BC,
Food and Supplies for Families and Youth

$8,000 African Stages Association BC,
Culturally Appropriate Food Hampers

$6,000 Launching Pad Addiction Rehabilitation Society,
Sanitation and Protective Equipment and Supplies

$6,000 Ghanaian Canadian Association BC,
Culturally Appropriate Food Hampers

$5,000 Seven Sacred Fires Society,
Staff Capacity and Cleaning Supplies/Equipment

$5,000 Guru Nanak's Free Kitchen Society,
Food and Meal Distribution

$4,795 City Centre Church,
Meal Distribution Program

$4,380 Pacific Community Church
(Cloverdale Community Kitchen),
Cleaning and Meal Supplies

$2,530 Afro-Canadian Positive Network Society BC,
Culturally Appropriate Food Hampers

$2,500 Gracepoint Community Church,
Meal Program Support

Round 2 COVID Response Grants

$83,790 Sources Community Resources Society,
Essentials to Housing: Pandemic Relief

$72,237 The Elizabeth Fry Society of Greater Vancouver,
Surrey Client Supports and Shelter Diversion Project

$67,631 Fraser Region Aboriginal Friendship Centre Association,
COVID-19 Indigenous Housing Sustainability Project

$44,881 Atira Women's Resource Society,
Modular Housing Project

$31,961 Lookout Housing and Health Society,
Surrey Decluttering Project

$21,000 Phoenix Drug and Alcohol Recovery and Education Society,
Phoenix Flame Mobile Kitchen

$17,280 Pacific Community Resources Society,
COVID-19 Response: Sustaining Communities

$4,140 Afro-Canadian Positive Network Society BC,
Culturally Appropriate Food Security Project

$3,000 Nightshift Street Ministries Society,
Streamline Outreach Services Project

$2,500 SOS Children's Village BC,
Supporting Foster Children and Youth Accommodate to the New Normal

$1,580 Fraserside Community Services Society,
COVID-19 Safety for Surrey Programs

Annual Grant Commitment

$20,000 Vancity Community Foundation on behalf of Home Front,
Data Analysis: Making Homelessness in Metro Vancouver Rare, Brief and One-time (3-year grant/2018-2020)

Responsive Grant

$1,544,000 The City of Surrey,
Capital costs for The Cove shelter, The Olive Branch shelter and The Nest modular housing project ($3.9 million/10-year grant)

2020 **Financial Statement**

Opening Market Value—Jan 1, 2020	**$10,924,840**
Investment Earnings	$250,459
Investment Growth	$1,130,795
Grants Disbursed	($2,566,912)
Expenses	($137,535)
Closing Market Value—Dec 31, 2020	**$9,601,647**

CITY OF SURREY
the future lives here.

Vancity
Community Foundation

Highlights of 2020

We've granted **over $7 Million** to projects and initiatives in Surrey.

For more on these stories and other news, please visit, **surreyhomeless.ca**

Major **Contribution**

B&B Contracting has been a long-time supporter of SHHS and recently renewed their commitment by pledging another $100,000 over 5 years. This is their second 5-year pledge, and we would like to thank them and acknowledge their generosity and continued support of our vision that Everyone in Surrey has a Home. Their donations make an impact on homelessness in Surrey and contribute to the over $7 million SHHS has granted to over 150 community projects, programs and initiates since 2007. We would like to thank B&B Contracting for their tremendous contribution.

COVID **Grants**

At the onset of the COVID-19 pandemic in the spring of 2020, SHHS pivoted quickly, engaged with the community and adapted our grants program in response to the immediate needs. As the pandemic evolved, SHHS launched another call for proposals in the fall to provide additional grants in response to emerging needs. A total of 30 initiatives were supported and $600,000 was granted. With these grants, organizations deployed food and meal programs, provided essential needs support, purchased health and safety equipment and supplies, and boosted staff capacity and housing sustainability programs. Thank you to our grantees and Surrey's service providers for their crucial and continued work supporting people experiencing and at risk of homelessness during this time.

Meet **The Need**

The SHHS Public Awareness Campaign is one of our major annual initiatives that launches in October during Homelessness Action Week. The focus of the campaign is to bring awareness and understanding to issues of homelessness in Surrey and underscore that homelessness is a human issue that impacts everyone in the community. In 2020, the campaign's public communications addressed the challenges being intensified and the immediate community needs arising from COVID-19. The campaign encouraged community togetherness to help Meet the Need for Surrey. We continue to see the impacts of the pandemic evolve and disproportionately impact marginalized communities. Surrey has the second highest population of people experiencing homelessness in the region. There were 644 unhoused individuals identified by the 2020 point in time count that occurred just prior to the pandemic, with Indigenous people continuing to be overrepresented. The count provides an estimate and benchmark to measure progress and trends over time, however, it is widely recognized as a snapshot of the situation and does not represent those who are not visible, such as people who are struggling and not accessing services, people experiencing hidden homelessness or those at risk of homelessness.

Responsive Grant - **$3.9 Million**

In 2020, SHHS granted $3.9 million over 10 years to the City of Surrey to support necessary lease and renovation costs for three projects along the continuum of housing: The Cove shelter, The Olive Branch shelter, The Nest (Newton Modular Housing Project).

- The Cove is operated by the Surrey Urban Mission Society. It opened in November 2019 with 42 shelter beds to provide indoor shelter for individuals living in an outdoor encampment.
- The Olive Branch is also operated by the Surrey Urban Mission Society. It opened in November 2020 with 46 shelter beds to accommodate the people who were temporarily staying in the COVID-19 Emergency Response Centre (ERC) at the North Surrey Recreation Centre.
- The Nest is operated by the Phoenix Society. It opened in August 2021 with 40 supportive housing units, 16 of which will be designated as supportive recovery units for those who have recently completed a treatment program and are at risk of homelessness.

The Fraser Health Team at the ERC – SHHS Community Leaders:
Tina MacDonald (fourth from the right), Manpreet Chahal (third from the right) and Sherif Amara (far right)

Community **Leaders**

Every year, SHHS recognizes extraordinary community members who go above and beyond to make an impact in their community by supporting people experiencing or at risk of homelessness. In 2020, SHHS acknowledged the inspirational work of three key members of the Fraser Health Leadership Team at the Emergency Response Centre:

- **Sherif Amara**, Clinical Operations Manager
- **Tina MacDonald**, Site Clinical Lead
- **Manpreet Chahal**, Site Clinical Lead

During the emergency onset of the pandemic in the spring, there was a major concern of outbreak in Surrey's unhoused population, and several collaborators moved quickly to prioritize the health and safety of these individuals. In partnership with BC Housing, Surrey Urban Mission Society (SUMS), Fraser Health and the City of Surrey, the Emergency Response Centre (ERC) was opened at the North Surrey Recreation Centre to create safe spaces and shelter for individuals experiencing homelessness. Together, Fraser Health, BC Housing and SUMS formed a collaborative force providing coordinated and integrated services.

Health services that had not previously been provided to guests in the shelter system were brought to the ERC. Fraser Health introduced its first Managed Alcohol Program onsite, an innovation which would not have happened without the guidance of Sherif, Tina, and Manpreet. They were on the frontlines of the pandemic, putting the health and safety of others as a priority before their own. Demonstrating remarkable caring, compassion, creativity and community building, these three leaders went above and beyond to provide health services for unhoused people staying at the ERC.

SHHS would like to thank Sherif, Tina and Manpreet for their outstanding contribution.

GROW

We partner with donors to help them make the most impact with their donations.

- **schools**
- **families**
- **community based businesses**
- **corporations**
- **individuals**

GRANT

We partner with Surrey based organizations and non-profits.

- **capacity building and research projects**
- **women's transitional homes**
- **homelessness prevention**
- **healthcare initiatives**
- **shelters**
- **recovery homes**
- **youth outreach**
- **drop-in centers**
- **supportive housing**

LEAD

We partner with the sector to develop and implement strategies that work.

- **BC Housing**
- **Government of Canada**
- **Vancity Community Foundation**
- **Surrey Poverty Reduction Coalition**
- **City of Surrey**

Message from the **Board President**

In 2020, Surrey Homelessness & Housing Society (SHHS) continued to work towards our vision that ***Everyone in Surrey has a Home***. We continued to move forward with our strategic priorities to Grow, Grant and Lead, and like many organizations, we adapted our strategies in 2020 in response to the impacts of COVID-19. We would like to take this opportunity to recognize the operational adaptations that Surrey's service providers and our community partners in the homelessness and housing sector had to make in 2020 – thank you for your essential work keeping our most vulnerable citizens safe.

In 2020, SHHS quickly pivoted our annual grants program to respond to the intensified health and safety risks arising from COVID-19 and the challenges facing our unhoused community members, those at risk of becoming unhoused, and the organizations providing direct services to those individuals. In the spring, SHHS granted $250,000 to 19 projects in support of the urgent response efforts to deploy safe food and meal programs, purchase safety equipment and basic needs supplies, and provide critical services to help people connect to housing and stay housed.

In consideration of the continued and evolving impacts of the pandemic, SHHS provided a second round of grants in the fall. $350,000 was granted to 11 projects that supported people to maintain housing, connect to food and other essential needs, and stay safe.

On behalf of the SHHS Board of Directors and staff, I would like to thank SHHS' 2020 grantees and Surrey's service providers for their tremendous contributions, innovative collaborations, and vital work providing services on the frontlines.

In October 2020, we launched our annual Public Awareness Campaign during Homelessness Action Week. The purpose of our campaign is to highlight local issues of homelessness and inspire public compassion, understanding and support. In 2020, the theme was centered on community togetherness to help Meet the Need for Surrey during this uniquely challenging time. The campaign's public communications focused on the immediate community needs emerging from the pandemic and the disproportionate impacts on people experiencing and at risk of homelessness.

We know the SHHS grants make an impact, and we recognize that the longer-term social and economic impacts of the pandemic on marginalized communities continue to evolve. We also know that there is a continued requirement for safe, stable, long-term, and supportive housing options in our community. We will continue to partner with community organizations in support of Made in Surrey solutions that make a difference in the lives of people experiencing or at risk of homelessness in Surrey.

To all our partners, grantees, donors, and friends, thank you for your dedication and the positive impact you make in our community.

Sincerely,
Councillor Laurie Guerra, Board President

SURREY
Homelessness
& Housing
SOCIETY

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THE WAY HOME

MAKE A DONATION TODAY

You can give online, write a cheque, or set up pre-authorized payments. By giving to Surrey Homelessness & Housing Society, your dollars go where they can make the most impact for Surrey.

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