



Message from the Board Chair

Surrey Homelessness and Housing Society's (SHHS) vision is that **Everyone in Surrey has a Home**, and this is what guides the work of the Society everyday. I was pleased to join SHHS as Chair of the Board in 2018. This year, board and staff continued to focus on the strategic goals of the Society to: Grow, Grant and Lead.

SHHS continues to focus on increasing capacity in the sector and partnering with nonprofit organizations and BC Housing to create safe spaces for those who are unhoused or at-risk in Surrey. Every year, we launch a Public Awareness Campaign in the fall, which leads into our Annual Fundraising Campaign in the winter. Through these campaigns, SHHS promotes the work of the sector and raises awareness of the issues vulnerable individuals in Surrey are facing.

In 2018, SHHS surpassed its fundraising goal because of the generous support of the community, who donated to help Open a Door for someone in need. This year, we hope to surpass our goal once more. SHHS is continually striving to grow the Endowment Fund, enabling more to be granted to the community each year.

In support of the community, SHHS distributed \$938,950 in grants to 8 projects: 2 renovations, resulting in transitional housing and youth drop-in facility upgrades and maintenance; 1 collaboration initiative, benefiting the sector's capacity to share relevant data; and 5 capital projects, resulting in 196 new units for Surrey's most vulnerable. SHHS also contributed a \$489,733 grant to the City of Surrey to assist with funding the land lease for the modular housing units in city centre. Through the annual and responsive grant programs, SHHS continues to support initiatives that create and maintain homes, and increase services for the unhoused and at-risk citizens of Surrey.

SHHS had some notable successes in 2018, however there is so much more that needs to be done. The SHHS Board continues to look at innovative ways to help those in need and to build homes and capacity. SHHS is very proud to be known as an effective leader in the community, and we will continue to advocate for Surrey regionally, provincially and federally to ensure that the city receives its share of the resources based on the growing need.

The work of SHHS would not be possible without the volunteer commitment of its board of directors, and I would like to extend my sincere thanks to each of them for their contribution. Each director is dedicated to making a positive impact, and without their knowledge and support, we would not be able to accomplish the work we do. Thank you for an incredible year.

Sincerely,
Councillor Brenda Locke, Board Chair



Coldest Night of the Year

On February 23, 2019, SHHS partnered with the Surrey Homelessness and Housing Task Force (SHHTF) to host the Coldest Night of the Year Surrey Whalley, winter walk-a-thon event, to raise money for homelessness initiatives in Surrey. Preparations for this event began in the fall of 2018, as SHHS and SHHTF began engaging the local community to encourage participation. The community response was tremendous: 97 people signed up to walk individually or as part of a team, 14 people were team captains, and approximately 26 volunteers were there day-of to help setup the route in city centre, and welcome and register folks as they showed up to walk. SHHS and the SHHTF were so appreciative to have 6 sponsorships from local businesses and 2 in-kind donations from local nonprofits. The event was a great success and raised \$18,144 in support of homelessness projects in Surrey. Not only is this a fundraiser, it is a meaningful way to bring the community together and raise awareness about the barriers faced by those who are unhoused. Mark the calendar, the Coldest Night of the Year Surrey Whalley is happening again on February 22, 2020, and SHHS and SHHTF hope to surpass 2019 in fundraising and community turnout.

2018 Financial Statement

Opening Market Value—Jan 1, 2018	\$11,579,576
Investment Earnings	\$282,501
Investment Growth	-\$768,228
Grants Disbursed	-\$864,897
Expenses	-\$207,919
Closing Market Value—Dec 31, 2018	\$10,021,033

2018 Grants

\$250,000	Fraser Region Aboriginal Friendship Centre Assoc., <i>A Home for Indigenous Women and Girls</i>
\$250,000	Options Community Services, <i>Options Hub at 81st Avenue</i>
\$200,000	Kekinow Native Housing Society, <i>The Sohkeya Project – 140th Street Redevelopment</i>
\$150,000	Lookout Housing and Health Society, <i>Lookout's Community Residential Facility</i>
\$41,950	Pacific Community Resources Society, <i>City Centre Youth Hub</i>
\$15,000	The Launching Pad Addiction Rehabilitation Society, <i>Capital Redevelopment Phase 1</i>
\$12,000	The Realistic Success Recovery Society, <i>Renovating for Recovery</i>
\$20,000	Home Front, <i>Making Homelessness in Metro Vancouver Rare Brief and One-time</i>
\$489,733	City of Surrey, <i>135A Project – Modular Land Lease</i>



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HELP US LEAD THE WAY HOME

MAKE A DONATION TODAY

You can give online, write a cheque, or set up pre-authorized payments. By giving to Surrey Homelessness & Housing Society, your dollars go where they can make the most impact.

surreyhomeless.ca/give



2018 annual report



Vancity
Community Foundation

Highlights of 2018

We've granted over \$5 Million to projects and initiatives in Surrey

For more on these stories and other news visit, surreyhomeless.ca

The Rosewood

This essential and innovative new building will bring together housing, health care, and support services for marginalized women, their children and youth, in Surrey. Located near Surrey Memorial Hospital and King George station on 137 Street, the Elizabeth Fry Society of Greater Vancouver (EFry) and their partners have been working hard to break ground on this important project. Since 2016, SHHS has been so pleased to support EFry's fund development efforts for this project, helping to raise over \$1 Million. This facility will have 57 suites for extreme low-income individuals, with 15 suites for Aboriginal women and girls, operated by Fraser Region Aboriginal Friendship Centre Association (FRAFCA). Construction on this much-needed building is set to begin soon.



Surrey Youth Assistance Fund (SYAF)

SHHS is proud to continue to support the SYAF program. A generous, anonymous and local donor, who believes in ending the cycle of poverty by supporting vulnerable youth on their journey to adulthood and independence, started this fund. SHHS staff assists in providing grants from this fund directly to youth-serving organizations, for the specific needs of at-risk youth. The SYAF program funds emergency costs for youth, as well as other items that are essential to helping youth get and stay on their feet. SHHS is so honoured to be a part of this incredible program that really demonstrates how local members of the community can make a difference in the lives of those most vulnerable.

Community Leaders

In 2018, SHHS acknowledged the amazing work done by community members who went over and above in the support of those who are unhoused in Surrey:

Dr. Terry Waterhouse – Dr. Waterhouse is described as the driving force for the 135A project. He was the visionary who oversaw the entire project, from planning to execution. He set objectives through a social planning lens, with a commitment to the City's Public Safety Strategy at the forefront of his decision-making.

East Van Movers – East Van Movers brought tremendous enthusiasm and positivity while moving the individuals from 135A into their homes. The team was instrumental in the physical move, and they provided motivational support, as they demonstrated dignity and compassion, while engaging with people individually. This helped the residents feel more at ease.

Sergeant Trevor Dinwoodie – Sgt. Dinwoodie was a natural choice to lead the Surrey Outreach Team due to his vast experience. Made up of police officers and bylaw officers, this team was dedicated to serving the area of 135A 24 hours a day, 7 days a week, with support from Fraser Health and Emergency Health Services. Sgt. Dinwoodie built relationships and encouraged his team to do the same.

Mr. Dave Berar – Mr. Berar is the supervisor of the Bylaw Enforcement Team, which operated on 135A alongside the RCMP. He was instrumental in building relationships with the people on the ground. The Bylaw and RCMP teams worked together to encourage people to maintain safety on the street while also ensuring business community needs were met.

Mr. Jas Rehal – Mr. Rehal is responsible for the public safety operations of the City of Surrey. As manager of Bylaws, he was responsible for the Surrey Outreach Team at the City of Surrey. He provided oversight and vision for his team, as they worked on the ground alongside the RCMP. He is known as someone who "gets things done," and a vital driving force of this project.

Mr. Ricky Nijjar – Mr. Nijjar is the head of the City's Engineering Operations crew. We was on the ground at 135A daily, to provide any necessary clean up for safety reasons. Mr. Nijjar and his team were there all through the move, working alongside RCMP and Bylaws to clean up the street and address safety issues, as well as the needs of the business community.

Superintendent Shawn Gill – Superintendent Shawn Gill has been a member of the RCMP for the past 29 years. He has been the Community Services Officer for the Surrey RCMP for the last 3 years. Two years ago, he was integral in identifying the policing and social challenges that were increasing in urgency on 135A. To address these issues, he worked with the City of Surrey to develop the Surrey Outreach Team in 2016. Superintendent Gill made sure that the focus of his police officers was on building relationships with the unhoused people and assisting them, not on enforcement.

Ms. Aileen Murphy – For the past ten years, there has not been a single supportive, transitional, affordable housing, or shelter project in the city that has not had Aileen Murphy's assistance – both in her capacity as Senior Social Planner at the City of Surrey, and as staff support on the Grant Committee for SHHS. Aileen is a strong advocate of innovation, projects that may have difficulty finding other funders, experimental projects, and those that really pull at heartstrings. In her quiet way, Aileen is a force in the sector.

Modular Housing in City Centre – 135A Project

In 2018, through collaboration and deep compassion, the community came together to house approximately 200 people who were unhoused in Surrey. Many of these folks were living in unsafe conditions on 135A Street. SHHS is so proud of the project partners, who led the way home for these individuals with kindness and empathy. 161 people were moved into modular housing units in city centre, and the remaining individuals were moved off the street and into shelters. Individuals had a caseworker, and their unique needs were taken into account every step of the way. SHHS supported this initiative with a \$489,733 grant towards the land lease for the housing sites. While this was a success, SHHS acknowledges that there is more work to be done. Phase 2 of this project has begun, and it will focus on moving residents from the supportive modular units into permanent supportive housing.



The Need

The 2017 Metro Vancouver Homeless Count found that Surrey has the second largest homeless population in the region at 602 people. This is a 49% increase since the last count in 2014. As this is a point-in-time count, this number is an estimate during a 24-hour period and likely an undercount. It includes those who are visible, and it may not include the hidden homeless or those who are not accessing homeless services. In April 2018, Metro Vancouver conducted a youth-specific count over the course of 9 days. Again, Surrey has the second highest population: 106 youth and children were identified as homeless. According to the most recent Census data, Surrey has one of the highest child poverty rates in BC. SHHS believes that data is useful in identifying trends and informing decision-makers, and as demonstrated, the need is ever-present and growing. SHHS is so grateful to the community for helping to surpass its annual fundraising goal in 2018. It is because of this support that SHHS has been able to distribute over \$5 Million in grants since 2007, and partner with organizations who are developing much-needed projects to create homes for those in need.

For more information, please visit: <http://www.metrovancouver.org/homelessness/>



GROW

We partner with donors to help them make the most impact with their donations.

- schools
- families
- community based businesses
- corporations
- individuals

GRANT

We partner with Surrey based organizations and non-profits.

- capacity building and research projects
- women's transitional homes
- homelessness prevention
- healthcare initiatives
- shelters
- recovery homes
- youth outreach
- drop-in centers
- community kitchens

LEAD

We partner with the sector to develop policies & implement strategies that work.

- BC Housing
- Government of Canada
- Canadian Alliance to End Homelessness
- Vancity Community Foundation
- Surrey Poverty Reduction Coalition
- Regional Steering Committee on Housing
- City of Surrey